

Before entering the site please follow the steps outlined below

1. Trusted Sites

Tools \rightarrow Internet Options \rightarrow Security Tab \rightarrow Trusted Sites Icon \rightarrow Sites Button \rightarrow Type in: <u>https://www.ATGCustomerLink.com</u>



Delete all temporary internet files
 Tools →Internet Options →General Tab →Browsing
 History →Delete → Delete Files & →Delete Cookies

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3. Validate Setting -Check for New Versions Tools →Internet Options →General Tab →Browsing History →Settings →Check "Every time I visit the webpage"



4. Adjust cookie settings to "Medium or lower" & Turn <u>OFF</u> pop up blocker

Tools \rightarrow Internet Options \rightarrow Privacy Tab \rightarrow Slide ruler should be Medium or lower if <u>www.ATGCustomerLink.com</u> **must be** added as a Trusted site.

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5. Download Settings

Tools \rightarrow Internet Options \rightarrow Security Tab \rightarrow Local Internet Icon \rightarrow Custom Level Button. (Consignment Agents only)

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6. Compatibility Settings Tools → Compatibility View Settings → Add www.ATGCustomerLink.com to the list

Compatibility View Settings	E 🛛
You can add and remove websites to be display Compatibility View.	ed in
Add this website:	
https://atgcustomerlink.com	Add
Websites you've added to Compatibility View:	
	Remove
Include updated website lists from Microsoft	
Display intranet sites in Compatibility View	
Display all websites in Compatibility View	
	⊆lose

Or select the compatibility button located to the right of the lock at the top of the browser.

